

Service contract - 392419-2012

11/12/2012 S238 Member states - Service contract - Prior Information Notice - Not applicable

I.II.B.III.VI.

UK-Rotherham: Restaurant and food-serving services

2012/S 238-392419

Prior information notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) **Name, addresses and contact point(s)**

The Rotherham NHS Foundation Trust
120 Moorgate Road
Contact point(s): Procurement
For the attention of: Sue Grundy
S60 2UA Rotherham
UNITED KINGDOM
Telephone: +44 1709427230

E-mail: susan.grundy@rothgen.nhs.uk

Internet address(es):

General address of the contracting authority: www.rotherhamhospital.nhs.uk

Further information can be obtained from: The above mentioned contact point(s)

I.2) **Type of the contracting authority**

Body governed by public law

I.3) **Main activity**

Health

I.4) **Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II.B: Object of the contract (Supplies or services)

II.1) **Title attributed to the contract by the contracting authority:**

Integrated, Low-Carbon Catering Solution.

II.2) **Type of contract and place of delivery or of performance**

Service category No 17: Hotel and restaurant services
Rotherham.
NUTS code UKE31

II.3) **Information on framework agreement**

II.4) **Short description of nature and quantity or value of supplies or services:**

The Rotherham NHS Foundation Trust is launching a Market Sounding exercise

and call for innovation to enable a People-Centred, Low Carbon Healthcare Catering Solution for the NHS.

The Trust will be retendering the contract for delivery of healthcare catering services for patients, staff and visitors in 2013. The new contract needs to be operational by April 2014.

Since the previous contract was agreed in 1999, much has changed in terms of health care provision, patient, visitor and staff expectations and the Trusts environmental and carbon reduction requirements.

For example, today patient mealtimes and nutrition is seen as an integral part of patient care with nursing staff, therefore, needing to be involved with the whole meals service and be able to assess and record patients' dietary intake accurately.

Similarly, new and emerging catering service models and innovative technologies have the potential to offer benefits in terms of patient outcomes, efficiency, quality, sustainability and carbon reduction.

The Trust needs to reflect these changes and the new catering contract will need to deliver a modern, people centred, low carbon catering service. The Trust is, therefore, using this opportunity to fundamentally re-think its catering requirements and explore alternative delivery models.

To this end the Trust has consulted with internal stakeholders and consumer organisations to determine what staff, patients and visitors need and has developed an outcome-based requirement (see below) in which we aim to capture the key outcomes the Trust requires from a modern and progressive catering service. The Trust would be particularly interested in demonstrating innovative people centred, low carbon approaches.

The Trust now wishes to consult with suppliers and their supply chains and is, therefore, launching this market sounding exercise to:

- inform the supply chain of our future unmet needs and,
- seek feedback from all parts of the supply chain on the options that are, or could be, available given the right market conditions.

You can register your interest directly into the following email address:

cateringsolution@rothgen.nhs.uk.

You can do this by downloading the attached Market Sounding Response Form for completion and returning it as an attachment to your Expression of Interest email.

Further information in the form of a Market Sounding Document will be available shortly at: www.rotherhamhospital.nhs.uk

A Market Consultation Workshop will be held on the 15.1.2012 at Rotherham Hospital. The Workshop gives potential suppliers an opportunity to hear more about the Trusts needs and to ask questions to key stakeholders. The deadline for registration to participate in the consultation day is 10.1.2012 (places are limited), and this is referred to in the Market Sounding Form.

Outcome based requirements:

The Trust wish to procure a catering service for:

- Patients.
- Staff, both from a clinical perspective and as consumers, and.
- Visitors that is people centred, environmentally sustainable and low carbon and demonstrates cost competitiveness through whole-life cost savings.

1. People centred

Patient nutrition and care.

The patient catering provision is an essential and important part of the Trusts

care delivery framework.

The Trust requires an innovative, integrated solution for the provision of high-quality, patient- appropriate meals that are enjoyable, attractive, support patient recovery and is delivered as an integral part of the nursing care.

Key outcomes.

The Trust requires an integrated catering service that:

- Demonstrates a step-change in both patient mealtime experience and nutritional care.

- Facilitates patient recovery.

- Enables involvement of nursing staff in meal provision and accurate assessment and recording of a patients daily dietary intake.

- Delivers the right meal and nutrition to patients when required.

- Is flexible and versatile - for example meeting the diversity of dietetic, ethnic and cultural requirements, being available when needed outside core 'meal times'.

- Provides mechanisms for a constructive interface with clinical and nursing staff and for monitoring performance and progressive service development.

Staff meals.

The Trust needs to ensure that staff have access to nutritious, high quality, enjoyable and affordable food and drinks, available and delivered in a way convenient for staff and in tune with meal breaks and shift patterns and providing, when required, a retreat from the patient environment.

Visitors.

Affordable and accessible food and drinks in a relaxed and social setting.

2. Environmentally sustainable, low-to-zero carbon catering

The Trust has high environmental standards and is attuned to the rising costs of energy and carbon. The Trust is a signatory to the joint public-private low carbon procurement compact 'Towards zero carbon catering'. (see:

<http://www.cpsl.cam.ac.uk/Business-Platforms/The-Prince-of-Wales-Corporate-Leaders-Group-on-Climate-Change/UK-Procurement.aspx>).

By signing this compact the Trust has joined with other customers to state their commitment to procuring ever lower-carbon solutions to meet our requirements, and to incorporate procurement standards that will enable the Trust to move towards zero carbon catering over the next 5 years.

The Trust requires the following outcomes:

- A low carbon service with progressive carbon reductions over the life of the contract in both the catering service and the wider supply chain.

- Reduction in food plate and food preparation waste.

- A step-change in the environmental sustainability of catering services.

The Rotherham NHS Foundation Trust has a progressive approach to procurement and working with the Department of Health (DH) and Department for Business, Innovation and Skills, (BIS) is an active participant in a number of initiatives at a national and European level notably:

- Down to Zero. The Trust is a signatory to the joint BIS / UK Corporate Leaders Group on Climate Change Low Carbon Procurement Compact 'Towards Zero Carbon Catering',

- <http://www.cpsl.cam.ac.uk/Business-Platforms/The-Prince-of-Wales-Corporate-Leaders-Group-on-Climate-Change/UK-Procurement.aspx>,

- LCB-HEALTHCARE Procuring better building solutions. See the LCB-H website for the TRFT Pilot Project,

- <http://lowcarbon-healthcare.eu/>,

— EcoQUIP Delivering Efficiency, Quality and Sustainability through Innovation procurement,

— This project is part of this EU funded procurement initiative.

Estimated cost excluding VAT: 0,00 GBP

II.5) Common procurement vocabulary (CPV)

55300000, 55321000, 55330000, 55400000, 55900000, 55500000, 55322000

II.6) Scheduled date for start of award procedures

II.7) Information about Government Procurement Agreement (GPA)

II.8) Additional information:

This PIN is being published as part of a pre-procurement market sounding activity to investigate the feasibility and options to deliver an innovative people-centred, low-carbon healthcare catering solution for the NHS. The purpose of this PIN is to:- Forewarn the market that a procurement exercise may begin in the future. / Alert the market to innovative requirements, prior to any potential procurement process. / Facilitate participation in the market consultation process and ensure that the pre-procurement process is open and transparent. This PIN is an indication only of potential future procurement activity and is not a commitment to procure. This PIN is not part of any pre-qualification or selection process.

Section III: Legal, economic, financial and technical information

III.1) Conditions relating to the contract

III.1.1) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:

III.2) Conditions for participation

III.2.1) Information about reserved contracts

Section VI: Complementary information

VI.1) Information about European Union funds

VI.2) Additional information:

Interested parties may express an interest by email to the following address: cateringsolution@rothgen.nhs.uk. Expressions of Interest should include the Market Sounding Response Form as an email attachment. Further information will shortly be made available at the following site: www.rotherhamhospital.nhs.uk.

VI.3) Information on general regulatory framework

VI.4) Date of dispatch of this notice:

6.12.2012